

QUALITY POLICY

The management defines the quality policies; It furnishes proof about risks, objectives, goals and responsibilities, in function of the company strategies, towards the customers, the industry, the Shareholder and the Stakeholders. So that, all of the services of the Quality Management System (QMS) are provided, maintained and even improved, following regulatory and mandatory requirements.

The Quality Management System, as described and defined in this document, must ensure the respect obligations and responsibilities taken by the Management.

Therefore, The Management considers fundamental the participation of all the employees in the accomplishment of the QMS, in order to reach the highest customers satisfaction and to consolidate the Firm's position and Brand in the market.

With the goal of reaching the maximum satisfaction and loyalty of the customers, Allchital SPA is constantly focus to ensure the quality of its product and services.

- Develop new services technique tailor made on the customer requests, in order to supply solution that create value added.
- Validate and consolidate the processes of procurement, storage and manufacturing of products and their relative controls.
- Accelerate the products deliveries through the adoption of innovative and reliable solutions, making the Organization more efficient and dynamic.
- Employment of documents of verified completeness
- Always respecting the normatives and guarantee the constant commitment in the eco-sustainability of the products and services, and the safeguards of the employees.

To fulfil its mission, Allchital SPA intend:

- Develop and maintain the QMS as a tool to reach its goals, respect the obligations, foster the continuous improvement of the company's process, guarantee the respect of the requirements of the products and related services.
- Deploy all of the energies and abilities at disposal in listening to recommendations and suggestions of the customers.
- Focus every activity on the customers needs in order to reach the highest and fastest satisfaction.
- Consolidated the relationship with the partners to assure to the customers the products availability.
- Supply products and services that follow all of the requirements dictate by the legislative provisions, in order to guarantee the safety and health of the users.
- Spread in the organization knowledge and methods so that everyone who works in the company is constantly able to deliver the best service to the client.
- Ensure an high level of satisfaction of the employees through the maximum loyalty and sense of responsibility.
- Encourage the staff to contribute with their competences to the develop of the Quality System.

In the execution of its mission Allchital SPA is committed towards:

- The customers, to supply products and services that completely fulfil the requirements and of high quality, to show transparency and reliability, to assure the quality of the product with a competitive price.
- The suppliers, in order to promote a profitable collaboration so that Allchital SPA can be an active player in the definition of the characteristics of the products, and to furnish support in order to reach the clients requirements.
- The employees, to promote sense of initiative, to encourage the personal growth, to assure professional relationship, to assure a work environment in which everyone can be satisfied.
- The Shareholders, to promote the business growth, ensuring right profitability and financial stability, essential elements for the implementation of the Quality Policy.